## RADISSON BLU HOTEL & SPA LIMERICK

Guest Directory

Radisson 📖

HOTEL & SPA, LIMERICK

# WELCOME NOTE

Dear Guest

Welcome to the Limerick Radisson Blu Hotel & Spa.We are delighted that you have chosen us as your base whilst staying in the Midwest and we are committed to doing our utmost to ensure that you will have a most comfortable and enjoyable stay with us.

To help you to get the most from your stay we have compiled this Guest Directory which we believe contains useful information to you.

If there is anything we can do to enhance your stay, please let us know through our One Touch Service on your phone or through the Radisson Blu One Touch App or by contacting me directly at brian.harrington@ radissonblu.com

Best regards, Brian Harrington General Manager



### TOUCH THE BUTTON & THE SERVICE IS YOURS!

It has been a long day and all you want is room service, a shirt pressed and a wake-up call. The idea of calling three different people to get what you require seems exhausting. Trust Radisson Blu to think of you and give you One Touch Service.

You can reach all the following services at the touch of just one button on the phone in your room:

- Information for special requests or information on local events
- Wake up call to get you on your way in the morning
- Housekeeping if you need an extra towel or an extra pillow
- Maintenance if something in your room does not work.

This service is easy and your requests are handled 24 hours a day. Our employees are well trained and ready to make your stay comfortable and enjoyable.

We know what you want and One Touch Service is our way of showing you. Press the One Touch Service on the phone in your guestroom, and let us take care of the rest!

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#### BATHMATS

Anti-slip Bathmats are provided in each room.

#### BANK

Please note an ATM cash machine is available in the lobby area.

#### **BOOKS AND NEWSPAPERS**

Newpapers are available through our Press Reader App. Please dial One Touch Service for further details.

#### **CAR PARKING**

Parking is located at the front of the hotel and is free of charge.

#### CHECK-OUT TIME

Check out time is 12 noon.

#### CHILDREN

We realise that our small guests are as important as our big guests. In addition to the on-site facilities such as our Playground, Tennis & Basketball Court, and our *magical* Fairy Garden we also offer an extensive range of activities within our Rad Blu Kids Camp. This very popular fully supervised Camp is available during all School holiday periods and on most weekends. A full schedule of Activities is on display in the Hotel Lobby or through our One Touch Service.

#### **CREDIT CARDS**

The following cards are accepted as payment; Diners Club, Visa, Mastercard and Laser.

#### DINING

#### BREAKFAST

Monday - Friday: 06.30 a.m. - 10.30 a.m.

Saturday, Sunday & Bank Holidays: 07.00 a.m. - 11.00 a.m.

#### PORTERS RESTAURANT

Our Award winning Porters Restaurant opens daily for Lunch & Dinner and offers a wide range of dishes in a relaxed and casual setting.

PORTERS RESTAURANT	DAY	OPENING HOURS
Lunch	Monday — Friday	I 2.00pm - 02.00pm
	Saturday & Sunday	l 2.00pm - 5.30pm
Dinner	Sunday – Thursday	5.45pm - 9.30pm
	Friday & Saturday	5.45pm - 10.00pm

For Reservations, please dial One Touch Service or book us on line through Resdiary.com <u>resdiary.com/restaurant/portersrestaurantatradissonbluhotel</u>

QUENCH BAR	OPENING HOURS	FOOD SERVED
Monday - Thursday	5.00pm - 11.30pm	5.00pm - 09.30pm
Friday	3.00pm - 12.30am	3.00рт - 10.00рт
Saturday	12.00pm - 12.30am	12.00pm - 10.00pm
Sunday	12.00pm - 11.00pm	I 2.00pm - 09.30pm

#### **ROOM SERVICE**

Please see our menu.

To order Room Service dial One Touch Service.

#### AFTERNOON TEA

This special treat is available daily in our Lounge from 1pm -5.30pm. Pre booking is required.

#### **COFFEE DOCK**

It is the perfect setting to sit back and relax or for the busy person to just grab and go.

Enjoy Java Republic Barista Coffee, Teas and Lite Bites. All our baked goods are made fresh every morning, there is also a beautiful selection of salads & sandwiches to eat in or take away.

Opening Times Monday – Friday: 8am – 5pm Saturday & Sunday: 9am - 5pm

#### **EXCURSION & SIGHTSEEING**

Places we recommend you to visit:

- Bunratty Castle & Folkpark
- King John's Castle & Treaty Stone
- Hunt Museum
- Limerick City Museum
- Georgian House & Garden Burren Centre
- Ailwee Caves
- Cliffs of Moher
- Adare Heritage Centre
- Croom Mills & Waterwheel
- Lough Gur Stone Age Centre
- Lahinch Seaworld & Leisure Centre
- Kilkee Waterworld
- Belltable Arts Centre
- Limerick City Gallery of Arts
- University Concert Hall
- Thomond Park Visitor Museum
- Angela's Ashes walking tours
- Limerick Racecourse
- Limerick Greyhound Statium
- Limerick Milk Market: Ireland's oldest covered market operates from Friday Sunday, the Saturday market however is by far the most popular get there early to get the best produce!
- Getwest Activity Centre

Our Reception Desk will be pleased to help you with arrangements that will make your stay at the Radisson Blu Hotel & Spa Limerick a memorable one. Dial One Touch Service.

#### **EXPRESS CHECK-OUT**

If you pay by credit card you can use our Express Check Out Service. For more information please dial One Touch Service.

#### **EXTRA TOWELS**

Please dial One Touch Service.



#### **HEALTH & RELAXATION**

#### RAIN SPA & WELLNESS CENTRE

Rain Spa & Wellness offers the perfect way to rejuvenate mind, body & soul. Open Monday to Saturday from 10am to 8pm and Sunday from 9.30am to 5.30pm, this state of the art facility houses 9 treatment rooms, a thermal suite, outdoor hot tub, Relaxation Suite, wet treatment rooms and a state-of-the-art leisure club. Featuring the Elemis product range, the spa offers a wide range of treatments, all based on exotic rituals of celebration that capture the essence of sensuality, simplicity and vibrancy.

#### RAIN SPA LEISURE IS OPEN SEVEN DAYS A WEEK AS FOLLOWS

Monday - Friday from 7am - 10pm

Saturday & Sunday from 8am - 8pm

#### CHILDREN'S HOURS

Monday - Sunday 8am to 11am, 2pm to 7pm.

If you have a requirement outside of these children's hours please dial One Touch Service and we will accommodate you where possible.

#### **RAVENS HAIR SALON**

Ravens Hair Salon is located next door to Rain Spa. Dial 8577 from your room for appointments.

Tuesday	9.00am - 8.30pm
Wednesday	9.00am - 5.00pm
Thursday	9.00am - 8.30pm
Friday	9.00am - 8.30pm
Saturday	9.00am - 5.00pm

#### HAIR DRYER

A hair dryer is located in the drawer in your room.

#### IRON

Please dial One Touch Service for assistance.

#### LAUNDRY & DRY-CLEANING

#### LAUNDRY

Please contact Reception for your Laundry Bag.

#### DRY CLEANING SERVICE

Please call One Touch Service to arrange collection.

#### **EXPRESS LAUNDRY**

Available from 8am – 8pm, Items will be returned with 3 hours – Dial One Touch Service to arrange collection.

#### MANAGER ON DUTY

Please dial One Touch Service for assistance.

#### WAKE UP CALLS

Dial One Touch Service to arrange your Wake Up Call.

#### WIRELESS BROADBAND CONNECTION

Complimentary Wi-Fi is available throughout the hotel.